



Ipswich Parking Services, 5 Chalfont Square, Old Foundary Road, Ipswich, Suffolk IP4 2AJ

01473 412 027

info@ipswichparkingservices.com

REFUNDS POLICY

Ipswich parking services limited run the following refund policy with no exception.

In the event of an overcharge or a technological communication error that has caused an unnecessary payment to be taken, please contact Ipswich parking services limited by email stating the day, name of person, vehicle registration and amount of overcharge claimed. Please either email this information to refund@ipswichparkingservices.com or write to us at Unit 5, Chalfont Square, Old Foundary Road, Ipswich, Suffolk, IP4 2AJ.

Dependant on your method of communication, we aim to have this process checked and detailed back to you with a refund where necessary within 7 days of the original date of receiving your communication.

This refund will be in full of the amounts owed to you.

No other refunds are applicable. Any cancellation of tickets will be performed after the appeals service has been notified and before any monies are to be paid.

If after your refund has been issued you feel that this has not been dealt with fairly then you have the right to complain and a further investigation will be taken.

Complaints can be registered at complaints@ipswichparkingservices.com

Ipswich Parking Services is a trading name of **Ipswich Parking Services Ltd.**

Registered address: 5 Chalfont Square, Old Foundary Road, Ipswich, Suffolk IP4 2AJ

Company Number: 11549984